



Town of Walden

Walden Resident Contact Guide: Who to Call for What

General Emergency and Non-emergency Situations	
Issue	Who to Call
Emergency situations	911
Down tree in the road (during office hours)	Town Hall: 423-886-4362
Down tree in the road (after office hours)	Hamilton County Sheriff's Office (Non-Emergency): 423-622-0022
Down electrical line that presents immediate danger	911
Down electrical line	EPB: (423) 648-1372 or Hamilton County Sheriff's Office (Non-Emergency): (423) 622-0022
Noise complaint	Hamilton County Sheriff's Office (Non-Emergency): 423-622-0022
Problematic Animal Situations	
Issue	Who to Call
Neglect or abuse	Humane Society (Office Hours): 423-624-5302
Stray animals / running at large	Humane Society (Office Hours): 423-624-5302
Lost or found pets	Humane Society (Office Hours): 423-624-5302
Pet surrender	Humane Society (Office Hours): 423-624-5302
Sick animal or suspected distemper	Humane Society (Office Hours): 423-624-5302
Rabies control	Humane Society (Office Hours): 423-624-5302
Aggressive animals	Humane Society or 911 — whichever responds faster
Animal bites (dog or cat)	Humane Society: 423-624-5302 AND Health Department: 423-209-8110
Barking dogs or other noise complaint	Hamilton County Sheriff's Office (Non-Emergency): 423-622-0022
Livestock issues (horses, goats, chickens, cows, etc.)	Hamilton County Sheriff's Office (Non-Emergency): 423-622-0022
After-hours emergency: stray, injured, or sick animal, or dog/cat bite	Humane Society (After-Hours): 423-624-8353
Emergency: animal bites or aggressive animals	911, and report to Health Department: 423-209-8110
Wildlife encounters, incidents, or illnesses (bears, coyotes, and other non-domestic animals)	TWRA Regional Office: 931-484-9571 or Statewide: 800-262-6704

Dead animal removal (interstate or highway)	TDOT Chattanooga Area Office: 423-892-3430 TDOT General Hazard Line: Call 1-877-368-4968
<i>Note: Animal bites should always also be reported to the Health Department (423-209-8110), regardless of which agency responds.</i>	
Municipal Code Enforcement Issues	
Municipal Code violations should be reported online at www.waldentn.gov . Municipal Codes Enforcement page	
Issue	Description
Vacant lot debris	Accumulation of debris on vacant lots
Overgrown lots	Grass, weeds, or vegetation exceeding permitted height
Dead tree hazards	Dead or dying trees posing a safety risk
Overhanging branches	Property owners must keep limbs trimmed so they do not hang lower than 14 feet over streets
Landscaping debris in the right-of-way	Walden does not provide leaf or brush removal
Tree and branch debris in the right-of-way	Fallen limbs or tree debris left in the public right-of-way
Dangerous property conditions	Conditions on a property that pose a safety hazard
Zoning or land use violations	Use of property that does not comply with zoning ordinances
Substandard or dangerous buildings	Structures that are unsafe, deteriorated, or fail to meet code
Accumulation of garbage, junk, or recyclable materials	Improper storage or accumulation of waste materials
Non-operable or unlicensed vehicles	Inoperable or unlicensed vehicles kept on private property for more than 30 days
Key Numbers	
Contact	Number / Link
Emergency	911
Humane Society (Office Hours)	423-624-5302
Humane Society (After-Hours Emergency)	423-624-8353
Hamilton County Sheriff's Office (Non-Emergency)	423-622-0022
Health Department	423-209-8110
TWRA (Regional Office)	931-484-9571
TWRA (Statewide)	800-262-6704
TWRA Online Reporting	Report Wildlife Encounters, Incidents, or Illness
TDOT Chattanooga Area Office (Dead Animal Removal, Interstate/Highway)	423-892-3430
TDOT General Hazard Line (Dead Animal Removal, Interstate/Highway)	1-877-368-4968
Walden Town Hall	423-886-4362